



We hope you will be very happy with your kerbside pallet delivery.

Here is some information you need to know about your pallet delivery;

- We offer kerbside delivery as standard
- Our driver will treat your delivery and property with respect
- Our driver will leave the pallet in a safe place but we can't move the pallet to another location
- We are unable to take away any packaging
- Deliveries can only take place on flat and smooth surfaces, we can't deliver onto gravel or grass
- Sometimes we encounter challenges that could impact your delivery such as narrow roads, steep driveways and lack of parking



All deliveries are made in accordance with Government health & safety guidelines. The health & safety of our drivers and customers is our utmost priority.

For more information please contact your local depot or visit Pallet-Track.com

We deliver all pallets to a safe kerbside location

Deliveries cannot be made on steep inclines

Deliveries can only be made on a solid flat surfaces

We can only deliver to ground level locations

Our delivery driver is not allowed to enter your property

All deliveries are made in accordance with and adhering to Government's health and safety guidelines

You must stay a safe distance from the delivery vehicle

The health & safety of our drivers and customers is our utmost priority

To confirm receipt the driver will sign the POD on your behalf

It is your responsibility to dispose of all packaging and pallets

Please dispose of packaging responsibly and recycle if possible



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